Information Sheet/Frequently Asked Questions

Welcome to the University of Arkansas virtual interview day! We recognize virtual interviews have some clear benefits as well as some limitations relative to in person interviews, so we have taken several steps to make the experience as enjoyable and stress-free as possible. Below you will find some helpful information to guide you through the day.

What should I do if I have technological difficulties?

We have designated two graduate students to liaison with applicants for anything that arises during the day (e.g., tech issues). If you have any questions, please reach out to these people for assistance.

Protocol should difficulties arise when attempting to connect for an interview:

- 1. First, don't stress! There are 15min breaks embedded between interviews for this very reason.
- 2. If it is 5min past the indicated interview time, reboot your computer and attempt to connect again.
- 3. If step #2 does not work, then call the faculty member (numbers provided on your personalized interview schedule).

What should I wear?

The dress code is business casual (e.g., khakis and dress shirt).

Where should I set up to participate in interviews?

Try to identify a quiet, private space for the interview process. However, we are all familiar with the challenges of virtual life, so don't worry if your pet or child wanders into the frame occasionally.

What should I do during the breaks?

Feel free to rest, we know it can be a long and tiring day. However, we have two other alternatives that you can explore during down time. These are optional. The first is a series of break-out rooms, staffed by graduate students. They are organized by topic (listed on your itinerary), so if you are curious about any of the issues being addressed in the break-out rooms, feel free to pop in during your break. Second, we will post a set of videos on the departmental website. You are free to watch these during interview day, or anytime before or afterwards.